

Privacy Notice

N+1 Singer ("N1S") may use personal data to provide services requested from us, manage accounts, make decisions, detect and prevent financial crime, for analysis and assessment, and to ensure that we comply with applicable legal and regulatory requirements. We do not pass your personal data to external marketers and would not do so without your explicit permission.

What is Personal Data?

Under the General Data Protection Regulation, personal data is defined as:

"Any information relating to an identified or identifiable natural person"

A further level of personal data is Sensitive, or 'special category' personal data. The following data falls within this definition:

racial or ethnic origin
political opinions
religious or philosophical beliefs
trade union membership
genetic data
biometric data
data concerning health
data concerning a natural person's sex life or sexual orientation.

Outside of the HR department, N1S records and retains very little data that would constitute 'sensitive personal data' as it largely has very little relevance to what we do as a business.

Your Data Rights?

Under the General Data Protection Regulation every individual has the following rights:

the right to be informed; - i.e. what data is being gathered and how it is being used and stored

the right of access; i.e. the right to see what personal data any company has relating to you

the right to rectification; e.g. ensuring data are accurate and up to date, and corrected if not

the right to erasure; - often referred to as 'the right to be forgotten' – erasure of all data at your request

the right to restrict processing; i.e. to limit data usage

the right to data portability; i.e. for your data to be sent to another company on your behalf, at your request

the right to object; and – self explanatory

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the right not to be subject to automated decision-making including profiling. N1S does not use any automated decision making processes.

Please note these rights may be superseded in some cases. For example, as a regulated firm we have a legal obligation to retain records of clients and trades. This legal obligation could mean that even if we are asked by a client to erase or restrict their personal data, we may not be able to legally do so. We may also not be able to provide all personal data held if doing so would contravene the personal data rights of a third party. Each request will be dealt with on a case by case basis.

In order to legally process personal data we need to rely on one or more of the following conditions:

(a) Consent: the individual has given clear consent for you to process their personal data for a specific purpose.

(b) Contract: the processing is necessary for a contract you have with the individual, or because they have asked you to take specific steps before entering into a contract.

(c) Legal obligation: the processing is necessary for you to comply with the law (not including contractual obligations).

(d) Vital interests: the processing is necessary to protect someone's life.

(e) Public task: the processing is necessary for you to perform a task in the public interest or for your official functions, and the task or function has a clear basis in law.

(f) Legitimate interests: the processing is necessary for your legitimate interests or the legitimate interests of a third party unless there is a good reason to protect the individual's personal data which overrides those legitimate interests.

If we have obtained your consent to process your data, you have the right to withdraw that consent, at which point we will no longer be able to process your data – if that is the only condition which we are relying upon to justify the processing.

Please note, however, that in cases where we have a legal obligation, we may need to continue to process your data regardless of consent.

Similarly, if you choose not to consent to our processing of personal data it may be the case that we would no longer be able to fulfill our contractual obligations and would have to effectively end our relationship – for example if a prospective employee declined to allow their data to be sent to a third party payroll provider, then we would not be able to make salary payment.

Clients

N1S has legal obligations under the money laundering regulations 2007 to identify and verify its customers and perform ongoing monitoring on customer data. As part of customer identification ("KYC") procedures N1S collects personal information and in some cases sensitive personal information, such as phone numbers, e-mail addresses and financial details, along with identification information such as date of birth, residential address and nationality.

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N1S may also hold personal information (including sensitive personal information) obtained through publicly available sources such as credit agencies, media publications and company registries.

In the interests of fraud prevention and the prevention of financial crime(s) your customer identification data will be shared with third parties who perform monitoring services on behalf of N1S; these third parties are required to adhere to the same high privacy standards as N1S.

Your personal data will only be shared in accordance with data protection laws where deemed necessary and where third parties are providing services to N1S as part of our ongoing services and in order to satisfy our legal and regulatory obligations and/or provision of our ongoing services to clients.

Data Retention

N1S retains personal data for set periods of time. Different departments and paperwork are subject to varying legal obligations. For example the HR department's data is commonly governed by employment law, while the compliance department commonly pays particular attention the money laundering regulations. These documents may contain personal data – most commonly in the form of names and email addresses. Once data has reached the end of its retention schedule it is safely destroyed.

Security

N1S is committed to keeping your personal data safe and secure. Our IT department utilizes advanced software to keep out external threats. Every employee has received training on GDPR, the importance of people's personal data, and the importance of records management and archiving.

Data is controlled by department, with access controls limited to those employees who require it for a purpose.

Complaints or queries

Should you wish to exercise any of your data protection rights, please email compliance@n1singer.com setting out your concerns/request. This email address is monitored by our Data Protection Manager.

You have the right to complain directly to the Information Commissioner's Office (ICO) who regulate our use of data. We would hope to work with you to resolve any issues prior to this step.

Changes to this Privacy Notice

We reserve the right to update this Privacy Notice at any time, and we will provide you with a new Privacy Notice when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal information.